

ENHANCED TRAINING NEEDS ANALYSIS (ETNA) - UPDATE

The Enhanced Training Needs Analysis (ETNA) took place between 1 and 23 May and was a follow-up to the first online survey that was carried out in 2001 by the Scottish JISC Regional Support Centres. The Training Needs Analysis surveys provide information on individuals' ICT skills in Scottish FE Colleges and the data received will, as in 2001, help to inform the staff development provision that the RSCs and other agencies will provide for the FE community.

The ETNA questionnaires were available online, though paper-based versions were also available through college Staff Development Officers. The surveys were aimed at the following categories of college staff:

- support & admin
- technical
- teaching
- senior management
- learning resources

With the help of Staff Development Officers in colleges, the response rate was almost twice that of the 2001 survey. Almost 2,500 responses were received from all colleges throughout Scotland. A report will be available late summer analysing the results of the data received, copies of which will be circulated to all colleges.

Further details about the survey including statistics and figures showing overall responses is available at: <http://www.rsc-ne-scotland.ac.uk/etna/index.html>

Alternatively, for more information contact:

Fionnuala Cassidy, Training and Outreach Officer - RSC Scotland South & West

Tel: (0141)-558 9001, Ext 2113 Email: fcass001@udcf.gla.ac.uk

A-Z of JISC Services Part 3 L-O



Legal Information Service (JLIS)
The Legal Information Service makes available current legal information to those working in Further & Higher education. JLIS disseminates information and aims to raise awareness of the legal issues relating to the use of information technology. JLIS provides information in many areas, including: Data Protection, Freedom of Information, Human Rights, Disability and the Law & Intellectual Property
<http://www.jisc.ac.uk/legal>

COMMENTS? IDEAS? REQUIREMENTS? LET US KNOW!

IF YOU WOULD LIKE TO PRESENT AN IDEA IN THIS NEWSLETTER, PLEASE CONTACT US ON 0141 558 9001 EX 2112



LION (Literature Online) contains the texts of more than 200,000 poems, 4,000 plays and nearly 300 novels in a fully searchable format as well as well-known reference works, a dictionary, bibliographies and links to selected secondary sources. (Subscription collection)

MIMAS
MIMAS (Manchester InforMation and Associated Services) provides access to many large datasets, including UK Census statistics and government surveys, as well as bibliographic reference and online electronic journal services. Services include surveys such as the:

General Household Survey
Labour Force Survey
Health Survey for England
National Child Development Survey
<http://www.mimas.ac.uk>

Natural Selection
Natural Selection is part of the BIOME hub of the Resource Discovery Network. This gateway provides access to quality Internet resources in the natural world co-ordinated by The Natural History Museum, London. The site has an associated Virtual Training Suite tutorial, 'Internet for Nature' which provides a guide to the main resources for this area.
<http://nature.ac.uk/>

NMAP
NMAP is part of the OMNI gateway for medicine and health resources. NMAP provides a guide to Internet resources in Nursing, Midwifery and the Allied health professions.
<http://nmap.ac.uk/>

OMNI is part of the BIOME hub of the Resource Discovery Network. The OMNI gateway offers access to Internet sites covering health and medicine and has associated Virtual Training Suite tutorials for health related resources.
<http://omni.ac.uk/>

Oxford Dictionary Online
The OED Online contains the complete text of the OED's twenty-volume Second Edition and three-volume Additions Series. (Subscription collection)

Oxford Reference Online
The Core Collection brings together authoritative dictionary and reference titles across the full subject spectrum into a single cross-searchable resource. It includes English and bilingual dictionaries, thesauri, English language reference works, subject dictionaries and general reference. (Subscription collection)

Oxford Text Archive
The Oxford Text Archive collects, catalogues, and preserves high-quality electronic texts for research and teaching. The OTA currently distributes more than 2500 resources in over 25 different languages.
<http://ota.ahds.ac.uk>



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JISC Regional Support Centre Scotland South & West

Based at : North Glasgow College
110 Flemington Street
Glasgow G21 4BZ
Tel: 0141 558 9001
HelpDesk: 0141 558 4098
Fax: 0141 558 3804
Email: support@rsc-sw-scotland.ac.uk

In ConTact

the newsletter of the RSC Scotland South & West - Issue 3 - May 2003

RSC Roundup

Just a few issues of interest to our college staff:

1. The RSC for South West Scotland has secured funding from JISC to run from 1 August 2003 – 31 July 2006. We are delighted to be given the opportunity to continue supporting the colleges in our region and look forward to another 3 years of close working with our staff contacts.
2. We have been asked by SFEFC to provide an overview of the college ICT strategies for our Region. This will take the form of a short report to the college and a more in-depth look at the national picture. We expect to have completed this work by end June/early July 2003.



3. **ETNA** (Enhanced Training Needs Analysis) finally hit cyberspace during May, with the RSCs looking forward to an improved response on the last Training Needs analysis conducted in 2001. On that occasion 13.4% of the sector staff responded, a total of around 1,200

responses. The outcomes of this exercise will underpin ICT training for Scottish FE in the next 2/3 years.

4. We have been investigating a number of technologies which may be of interest to the sector. These include VC over IP, video clip production, web-casting and video streaming. We are already integrating some of the training requirements to deploy these technologies within our Technology Days which we are running as a series with RSC N& E and SFEU.
5. We would welcome comments from you about our services or the broader range of JISC services available to the sector. If you have ANY comments positive or negative, then we'd like to hear them. Please use the "feedback" form listed under Resources on our website, or email us at support@rsc-sw-scotland.ac.uk. Comments are treated seriously and where you request a return response, this will be provided.

**Charles Sweeney RSC Manager
Scotland South & West**

Images galore!



Anyone based in a college which holds a SCRAN subscription now has easy access to over 200,000 high quality digital images

for use in teaching and learning. SCRAN is one of the most extensive and exciting image collections available to the FE community and consists of images, sound files, video clips and text records drawn from over 350 museums, art galleries, libraries, newspapers and archives around Scotland. All resources are copyright cleared for educational use and can be downloaded directly from the SCRAN website at www.scran.ac.uk.

With so many resources available, it can be hard to know where to start, but SCRAN now provides some pointers in its new Learning Materials section (www.scran.ac.uk/tertiary/learning/ - access available to subscribing colleges only). Based on materials and ideas developed by individual lecturers in FE and HE institutions over the last year, this collection provides examples of how digital images can be used to spark discussion, develop classroom activities, populate VLEs, create online tutorials and illustrate handouts, presentations, projects and portfolios. Also available in the FE/HE area on SCRAN is a teaching ideas bank, a selection of how-to guides, FAQs, search tips, software, online tools and more.



Check with your Learning Resource Centre to see if your College has already subscribed to SCRAN. If not, monthly free trials are available to give you and colleagues the chance to have a good look at what's available.



Subscriptions – now available at a subsidised rate via JISC - cost £100 for the current year, and £150 for each of the following 2 years. This gives all staff and students unlimited access to the resources for educational use. Contact the

SCRAN Tertiary Education Officer, Elaine Mowat, elainem@scran.ac.uk, Tel: 0131 662 1211, to find out more.

Note – SCRAN and TASI currently offer workshops on *Using Images for Learning and Teaching*. Presented jointly by SCRAN (www.scran.ac.uk) and TASI (www.tasi.ac.uk), this one-day session offers participants the chance to find out about available image collections, develop

their search techniques and image manipulation skills, discuss a range of ideas for using images in teaching and learning, and experiment with developing image-based learning materials. Cost approx. £50. Please consult our website for any future events—

www.rsc-sw-scotland.ac.uk/events.html



TASI Institute for Learning and Research Technology An Introduction to the Technical Advisory Services for Images (TASI)

The Technical Advisory Service for Images has been funded by the JISC to help the FE and HE community on all aspects of digital imaging and is hosted at the Institute for Learning and Research Technology at the University of Bristol.

For those of you who are in the FE sector, TASI provides a number of useful facilities that include:

- The TASI Web site – this provides resources for those who are creating and using digital images for learning and teaching (see www.tasi.ac.uk)
- An Enquiries Helpdesk – if you have a burning question about digital images or how to convert your analogue teaching materials e.g. photographs and slides into digital format, then we can answer those questions and help guide you through the processes. We can also provide help and advice about using digital images within teaching materials. Contact the Helpdesk at info@tasi.ac.uk
- Online technical documentation – an extensive range of reports and FAQs that cover all areas of digitisation and provides specific guides on creating and using images are made available from the TASI Web site (see www.tasi.ac.uk/advice/advice/html)
- Training workshops – specific and practical hands-on training is provided to encourage people within the education community to engage with creating, delivering and using digital images.

If you would like any further information about how TASI can help you within the FE sector then please contact the TASI Helpdesk (info@tasi.ac.uk).

Alternatively, if you have particular ideas about how TASI could support you further, then the TASI Director would be very pleased to hear from you – please email karla.youngs@bristol.ac.uk



Gain a Professional Development Qualification in Web Development

Based at the University of Newcastle upon Tyne, Netskills has become widely recognised within the UK as a provider of high quality internet training and training materials for the further and higher education sectors.

More recently Netskills has also become an accredited BTEC centre offering the Professional Development Certificate (PDC) in Web Development. As the importance of web based learning and teaching has increased, so too has the requirement for effective training and appropriate qualifications in this area.

The Professional Development Certificate provides a practical, career enhancing development programme for those wishing to develop their skills and knowledge in the field of web site development. Based around Netskills workshops and accredited by BTEC at level 4 of the National Qualifications Framework, the PDC enables candidates to attend an agreed programme of one-day workshops and submit their practical work for assessment. A total of 5 units from the programme, taken within a 2 year period, together with completed assessments, lead to a BTEC Professional Development Certificate in Web Development.

Workshops currently included in the accreditation scheme are:

- Web Pages from Scratch
- Getting to Grips with Dreamweaver
- Enhancing Your Web Pages – Further HTML, CSS, Design and Accessibility
- Secrets of Dynamic HTML
- Web Accessibility: Design-for-all
- Exploring XML
- Databases on the Web
- Web Site Development with Active Server Pages (ASP)

Netskills regularly run regional workshops at Strathclyde University as well as workshops specifically for the RSC Scotland South and West at North Glasgow College. Candidates wishing to complete the Professional Development Certificate can do so at the appropriate workshops at either our regional or our RSC venue.

For further information on this accreditation scheme, including a registration form and details of candidates who have already completed the PDC, see

<http://www.netskills.ac.uk/accreditation/>

A full list of Netskills forthcoming workshops at venues throughout the UK can be found at <http://www.netskills.ac.uk/workshops/forthcoming.html>

Forthcoming NETSKILLS Workshops at the RSC

Month	Date	Workshop
October	21 Oct	Using the Internet for Learning & Teaching for FE
	22 Oct	Effective E-learning with VLEs
November	4 Nov	Dreamweaver
	5 Nov	Flash
	18 Nov	Web Accessibility: design-for-all
December	19 Nov	Exploring XML
	2 Dec	Effective Course Development for VLEs
	3 Dec	Web Accessibility: design-for-all
	9 Dec	Enhancing your Web Pages
January	10 Dec	Exploring XML
	20 Jan	Effective Course Development for VLEs
February	21 Jan	Web Accessibility: design-for-all
	3 Feb	Dreamweaver
	4 Feb	Flash
March	2 Mar	Effective Course Development for VLEs
	3 Mar	Dreamweaver