

Web 2.0 Forum for Academic Librarians

4th June 2009

Event Outline

10.15 – 10.30 Refreshments

10.30 – 10.45 Welcome & introductions

10.45 – 11.15 **R U There? Virtual Reference in UK Academic Libraries**

Eithne Barry & Laurence Patterson, Napier University

Carolyn Groom, Carnegie College

This presentation will highlight a UK-wide collaborative project looking at virtual reference (using chat or instant messaging to answer user enquiries) in academic libraries, and seeking to create a roadmap for libraries considering offering this service.

11.15 -11.45 **InfosmART: Developing online modules in research skills for art and design**

Duncan Chappell, Glasgow School of Art

InfosmART is a series of interactive modules in information and research skills for the Glasgow School of Art's learning, teaching and research communities. Hosted on the VLE, InfosmART was developed in-house by the Library, and employs a number of Web 2.0 technologies to make the learning process interactive and engaging. By following InfosmART, students learn to define their information needs, search for information effectively, evaluate what they find, and cite what they use.

11.45 – 12.15 **Twitter twitter tweet tweet: a short introduction to microblogging**

Carol Walker, JISC RSC Scotland N&E

You can't turn on the TV or radio or read a newspaper without the mention of twitter. We'll have a quick look at what twitter is and what all the fuss is about and how it can be used effectively in a library setting.

12.15 – 12.45 Discussion: the way forward for the Forum

12.45 Lunch

Venue:

JISC RSC Scotland South & West
1 Todd Campus
Acre Road
West of Scotland Science Park
Glasgow G20 0XA

Detailed travel directions available from:

http://www.rsc-sw-scotland.ac.uk/contact_details.htm