

JANET Talk User Provisioning Guide

The site administrator is responsible for adding a user to a domain. The following steps are required for this.

- Define the user.
 - o Set the user name.
 - o Set the password.
 - o Validate the Service Package settings
 - o Set the aliases
 - o Set the Charge IDs
 - o Set the Class of Service
- Assign the Service properties to the subscriber.

The following figures illustrate this process.

Screenshots have been provided to illustrate the page that you should be looking at for each stage.

Please refer to the text above each image for details of what to enter in each field.

Defining a User

From the provisioning client root level menu, navigate the menu using the following path: Provisioning → Domains → <domain being modified> → Users → **Add User**.

EXPAND A MENU ITEM USING THE BULLET TO THE LEFT OF THE NAME

- **User Name** should be the intended name for the user. No spaces or non alphanumeric characters. We suggest a firstnamelastname convention for naming.
- **First Name** For use in the directory listings.
- **Last Name** For use in the directory listings.
- **Password** please forward details of chosen password to users when handing out details of their account.
- **Type:** AS5200 Standalone. Refers to the core JANET Talk equipment for use in user database.
- **Service Package:** JanetTalkFull
- **Aliases** refer to the number based alias assigned to the user account. This field should include both the four digit user alias and a full 9 digit user alias.
 - **4 digit alias** Numbering convention could be reflective of internal extension numbers or just assigned consecutively. Please be aware that the numbers 3333, 5555 & 5556 are reserved.
 - **9 digit alias** is the 5 digit domain alias followed by the 4 digit user alias.
- **Status Reason** Active. Account is enabled for use.
 - Disabled would enable you to provision the account but not 'switch it on'.
- **Private Charge ID** is the same as the 4 digit alias. This field is used for the billing if / when PSTN access is set up on a user account.
- **Public Charge ID** is the same as the 9 digit alias. This field is used for the billing if / when PSTN access is set up on a user account.
- **Location** Other.
- **Class of Service** Inter_DomainCoS
- **Redirection Class of Service:** Inter_DomainCoS
- **Time Zone** you choose
- **Locale** language of menu's etc in the web interface of the client account.

- test.talk.ja.net
 - Set Profile
 - Domain Locales
 - Domain Bulletins
 - Domain Params
 - Sub-Domains
 - IMS Data
 - Domain CLI
 - Groups
 - Users
 - Add User
 - List Users
 - List Aliases
 - List Converged Aliases
 - Move Users
 - Devices
 - Banned Users
 - Status Reasons
 - Service Package
 - Assign Node
 - Telephony Routes
 - Location Services
 - Starcode Service
 - Routable Services
 - Converged Desktop
 - LDAP
 - Service Profile
- uk5test.talk.ja.net
- vzb.talk.ja.net
- wolvcoll.talk.ja.net
- Devices
- Service Nodes
- IPCM Clusters
- Voice Mail
- Services

Add new user to test.talk.ja.net

User Name: * ?

First Name: ?

Last Name: ?

Password: * ?

Confirm Password: * ?

Type: ▾

Service package: ▾

Aliases:

Status Reason: ▾

email:

Business Phone: ?

Home Phone: ?

Cell Phone: ?

Pager: ?

Fax: ?

Directory Numbers(s):

Private Charge ID:

Public Charge ID:

Location: ▾

Class of Service: ▾

Redirection Class of Service: ▾

Time Zone: ▾

Locale: ▾

Defining Voicemail Server for User

Since the service package contains voicemail and the UCOMM server has been assigned to this domain, voicemail is available, but has to be configured.

From the provisioning client root level menu, traverse the menu using the following path: Provisioning → Domains → <domain being modified> → Users → List User → <search for the user> → <select the user> → **Voicemail**.

- The **Voicemail Server** will reflect the domain name of the domain which you are administering.
- The **Voicemail** number should reflect the 4 digit alias for the user. This is the number the user will be prompted to enter when connecting to voicemail. It is the unique identifier for their personal mailbox.

The screenshot shows a provisioning client interface with a navigation tree on the left and a main content area on the right. The navigation tree includes: test.talk.ja.net, Set Profile, Domain Locales, Domain Bulletins, Domain Params, Sub-Domains, IMS Data, Domain CLI, Groups, and Users. Under Users, there are links for Add User, List Users, List Aliases, List Converged Aliases, and Move Users. The main content area has a header "WELCOME TO PROVISIONING" and a table of navigation options:

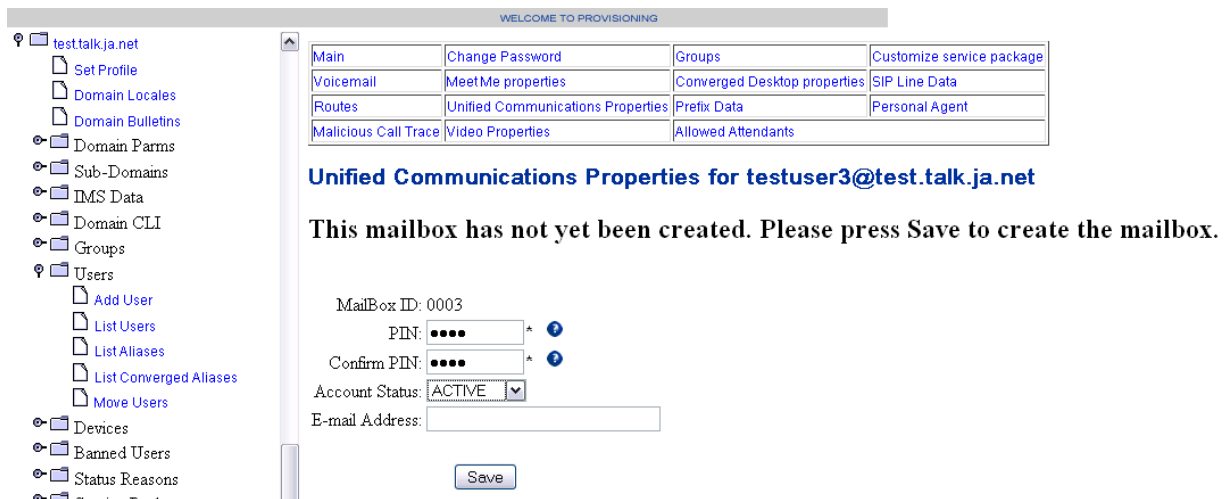
Main	Change Password	Groups	Customize service package
Voicemail	MeetMe properties	Converged Desktop properties	SIP Line Data
Routes	Unified Communications Properties	Prefix Data	Personal Agent
Malicious Call Trace	Video Properties	Allowed Attendants	

Below the table, the user "testuser3@test.talk.ja.net" is selected, and the "Voicemail" configuration page is displayed. It shows "Voicemail Server" set to "testVMSHost" and "Voicemail" set to "0003". A "Save" button is visible.

Creating Voicemail Inbox for User

From the provisioning client root level menu, traverse the menu using the following path: Provisioning → Domains → <domain being modified> → Users → List User → <search for the user> → <select the user> → **Unified Communication Properties**.

- The Unified Communications Properties refers to the voicemail inbox. The pin is the 4 digit access code that acts as a password for the inbox. It is suggested that the PIN is the same as the mailbox ID initially.
- Setting the Account Status from Initial to Active means a user does not have to change the password prior to using the account.
- Currently there is no email integration with the voicemail system. We look to trial this during the coming year.



The screenshot shows a web-based provisioning interface. On the left is a navigation tree for the domain 'test.talk.ja.net', with 'Users' selected. The main content area has a header 'WELCOME TO PROVISIONING' and a table of navigation links. The 'Unified Communications Properties' link is highlighted. Below the table, the page title is 'Unified Communications Properties for testuser3@test.talk.ja.net'. A message states: 'This mailbox has not yet been created. Please press Save to create the mailbox.' The form contains the following fields:

Main	Change Password	Groups	Customize service package
Voicemail	MeetMe properties	Converged Desktop properties	SIP Line Data
Routes	Unified Communications Properties	Prefix Data	Personal Agent
Malicious Call Trace	Video Properties	Allowed Attendants	

Unified Communications Properties for testuser3@test.talk.ja.net

This mailbox has not yet been created. Please press Save to create the mailbox.

MaiBox ID: 0003
PIN: [masked] + ⓘ
Confirm PIN: [masked] + ⓘ
Account Status: ACTIVE ▾
E-mail Address: [text box]

[Save]

Setting MeetMe Properties for User

As with the voicemail definition, the Meetme settings must be configured before use.

From the provisioning client root level menu, traverse the menu using the following path: Provisioning → Domains → <domain being modified> → Users → List User → <search for the user> → <select the user> → **MeetMe Properties**.

- Select the **Chair Ends Conference** Option to ensure a MeetMe conference is ended once the chair person exits the call. This can be modified by the user at a later date.
- **Chair PIN** should be provisioned as a default value of 5555 to match user guides etc. Please inform users if you change this value.
- **Access code** refers to the ID of the Meet Me conference bridge number associated with the user. This should be the same as the 4 digit user alias.

There is also no email address support for the recording of the Meet Me sessions. We hope to trial this during the coming trial period also.

The screenshot shows a web-based provisioning interface. On the left is a navigation tree for 'test.talk.ja.net' with categories like Set Profile, Domain Locales, Domain Bulletins, Domain Params, Sub-Domains, IMS Data, Domain CLI, Groups, Users, Devices, Banned Users, Status Reasons, Service Package, and Assign Node. The 'Users' category is expanded, showing options like Add User, List Users, List Aliases, List Converged Aliases, and Move Users. The main content area is titled 'User testuser3@test.talk.ja.net Meet Me Conferencing Properties'. It contains several configuration fields: 'Chair Ends Conference' (checked), 'Chair PIN' (5555), 'Access Code' (0003), 'Audio Recording E-mail Address' (empty), 'Send instant messages' (checked), 'Allow Fast Start' (unchecked), 'Allow audio emoticons' (unchecked), and 'Entry/exit Announcements' (radio buttons for 'Play entry/exit tones' and 'Do nothing'). At the bottom are 'Save' and 'Re-Generate PIN' buttons.

Main	Change Password	Groups	Customize service package
Voicemail	Meet Me properties	Converged Desktop properties	SIP Line Data
Routes	Unified Communications Properties	Prefix Data	Personal Agent
Malicious Call Trace	Video Properties	Allowed Attendants	

User testuser3@test.talk.ja.net Meet Me Conferencing Properties

Chair Ends Conference:

Chair PIN:

Access Code: *

Audio Recording E-mail Address:

Send instant messages:

Allow Fast Start:

Allow audio emoticons:

Entry/exit Announcements: Play entry/exit tones
 Do nothing

Once this is complete, the user account is set up and active. They need to be informed what their log in details are, along with alises and domain name. A user information page is available to help users get started with JANET Talk and the client from here on.

<http://www.ja.net/development/voip/janettalk/janettalktrialinfo.html>

To continue adding users, return to the **Add User** page.

If you make an error whilst provisioning:

Follow: Provisioning → Domains → <domain being edited> → Users → List users → <user being edited> → delete or details to make changes.